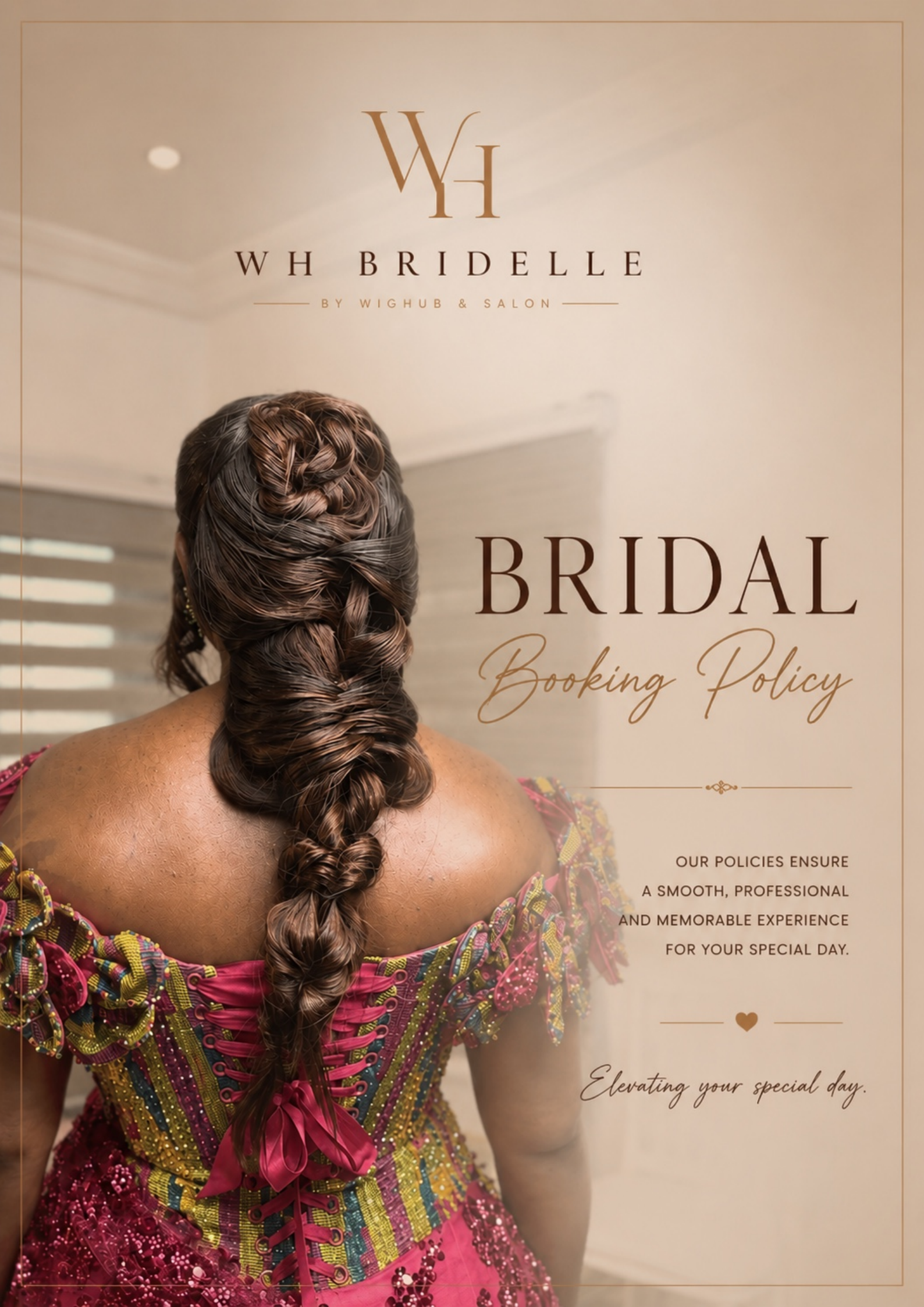




WH

W H B R I D E L L E

— BY W I G H U B & S A L O N —

BRIDAL

Booking Policy

OUR POLICIES ENSURE
A SMOOTH, PROFESSIONAL
AND MEMORABLE EXPERIENCE
FOR YOUR SPECIAL DAY.



Elevating your special day.

WH BRIDELLE

BRIDAL BOOKING POLICY

Please read these terms carefully before securing your bridal booking.

01. BOOKING DEPOSIT

A **50% deposit** is required to reserve your bridal date. Your booking is confirmed only after the deposit has been received and acknowledged by WH Bridelle.

The deposit is non-refundable but transferable, subject to the rescheduling terms.

02. BALANCE

The remaining balance must be paid in full **before the first scheduled bridal service begins**. Services may not commence until the balance has been settled.

03. DATE & TIME

Your agreed date and start time are reserved exclusively for you. Please be ready at the scheduled time. Delays caused by the client may reduce available styling time and may attract additional charges.

04. BRIDAL TRIAL

A bridal trial is available upon request at an additional fee and is subject to availability. The trial fee is separate from the bridal booking deposit.

05. CHANGES TO YOUR BOOKING

Changes to your selected package, number of looks, bridal-party members or requested services must be communicated as early as possible. Changes are subject to availability and may result in additional charges or adjustments to the schedule.

BOOKING CHANGES

CANCELLATION • RESCHEDULING • REFUNDS

06. CHANGE OF LOOK & EXTRA TIME

A change of look must be agreed upon in advance and included in the booking schedule. Additional time caused by client delays, waiting time, a change of look or services outside the agreed package will attract an extra fee. Same-day changes may not be accommodated if sufficient time or resources are unavailable.

07. CANCELLATION

If you cancel your booking, your **50% deposit will not be refunded**. Where applicable, the deposit may instead be transferred to an alternative booking date, subject to our rescheduling policy.

08. RESCHEDULING

Requests to reschedule must be made as early as possible and are subject to WH Bridelle's availability. The **50% deposit may be transferred to one alternative date within the same calendar year**, provided the new date is available.

09. REFUNDS

The **50% booking deposit is non-refundable**. Where additional payments have been made towards services that have not yet been provided, any applicable refund will be processed after deducting approved non-refundable costs already incurred on the client's behalf. If WH Bridelle is unable to provide the agreed services, the client will receive a refund of amounts paid for services that have not been provided.

10. BRIDAL PARTY & ADDITIONAL SERVICES

The number of people and services included in your booking must be confirmed in advance. Additional bridal-party members, looks, wigging, lace customization or other services not included in your package will attract additional charges and are subject to availability.

BRIDAL PREPARATION

TIMING • PREPARATION • OUT-OF-STATION SERVICES

11. TIMING

Each bridal hairstyle requires approximately **3 hours**. Multiple looks require additional time and must be scheduled accordingly. Please allow sufficient time for styling, changes of look, photography, dressing and other wedding-day activities.

12. PREPARATION

All hair, wigs, extensions and accessories not provided by WH Bridelle must be sent to us at least **two weeks before the booking date** to allow adequate preparation. Additional preparation, wiggling, lace customization or other services not included in your package will attract an additional charge.

13. FOUNDATIONAL PREPARATION

Your booking includes foundational preparation required for the agreed style, such as a sew-in, frontal installation or ponytail. Depending on your schedule, you may be required to visit the salon before the styling date to complete this preparation. Failure to attend a required preparation appointment may affect the final result and schedule and may attract additional charges.

14. OUT-OF-STATION BOOKINGS

WH Bridelle is based in Accra. We are happy to travel for bridal bookings outside Accra where the booking meets our minimum requirements. Because an out-of-station booking requires the team to dedicate additional travel time and logistics to your wedding, an **out-of-station service fee of GHS 1,500 applies to each package booked**.

MINIMUM REQUIREMENT

Out-of-station bookings require a minimum of **two bridal looks**. This allows the travel and logistics involved to be commercially viable for the team.

OUT-OF-STATION SERVICE FEE

GHS 1,500 per package. This fee is separate from all transportation, accommodation and meal costs.

TRANSPORTATION

Transportation to and from the wedding location is arranged and paid for separately by the client. The applicable transportation cost will depend on the destination and agreed travel arrangements.

ACCOMMODATION

Where the distance, schedule or required arrival time makes an overnight stay reasonably necessary, the client must provide **suitable accommodation** for the WH Bridelle team. Accommodation arrangements must be agreed upon before the booking is finalized.

MEALS

For out-of-station bookings, the client is responsible for providing meals for the WH Bridelle team during the booking and travel period where applicable.

TRAVEL ARRANGEMENTS

All transportation, accommodation and meal arrangements must be confirmed with WH Bridelle in advance. The booking is not considered fully finalized until the required travel arrangements have been agreed upon.

PAYMENT & CONFIRMATION

IMPORTANT INFORMATION

15. PAYMENT CHANNELS

ALL PAYMENTS MUST BE MADE ONLY TO:

MoMo: 059 325 7335

MoMo: 055 877 4453

or a **verified WH Bridelle/Wighub bank account.**

WH BRIDELLE IS COMPLETELY CASHLESS.

We are not responsible for payments made to unauthorized numbers or accounts.

CLIENT ACKNOWLEDGEMENT

By paying the booking deposit, you confirm that you have read, understood and agreed to the **WH Bridelle Bridal Booking Policy**.

WH BRIDELLE

Elevating your special day.

Thank you for choosing WH Bridelle.